



August 26, 2019

Mr. Oscar Munoz  
Chief Executive Officer  
United Airlines, Inc.  
233 South Wacker Drive  
Chicago, Illinois 60606

Re: Community Noise Concerns  
Hollywood Burbank Airport

Dear Mr. Munoz:

As you may be aware, communities in the vicinity of the Hollywood Burbank Airport have expressed concerns regarding overflight aircraft operations that originate from our facility or from the Van Nuys Airport. On several occasions over the past 18 months, sometimes alone and sometimes in conjunction with its member agencies, the Burbank-Glendale-Pasadena Airport Authority ("Authority") has conveyed these concerns to the Federal Aviation Administration ("FAA"). Copies of this correspondence are enclosed for your review.

As you will see, the Authority has asked the FAA to minimize the quality of life impacts these overflights are having on local area communities. The FAA has responded that flight procedures from BUR remain within the same historical flight paths that existed prior to the implementation of the Southern California Metroplex - see attached August 16, 2019 letter from Regional Administrator Raquel Girvin. However, the Authority is mindful that some homeowners believe that departing flights from BUR are drifting south, and a Landrum & Brown study commissioned by the Authority (available at [www.hollywoodburbankairport.com](http://www.hollywoodburbankairport.com)) provides support for that belief.

The Authority recognizes the challenges of airspace management especially in one of the busiest and most complex airspaces in the United States. The Authority also recognizes that it has no ability to regulate flight procedures and paths. Nevertheless, the Authority is concerned about flights departing south and turning west as it appears these flights are turning later than they have in the past and flying closer to residences located in hill areas. In the interest of improving the quality of life in local area communities, the Authority requests that your company adhere to historical flight paths that minimize drifting south and optimize aircraft ascent.

Thank you for your consideration of this request.

Sincerely,



Ray Adams  
President

attach.

cc: The Honorable Emily Gabel-Luddy, Mayor, City of Burbank  
The Honorable Ara Najarian, Mayor, City of Glendale  
The Honorable Terry Tornek, Mayor, City of Pasadena  
Commissioners, Burbank-Glendale-Pasadena Airport Authority